

Georgia Department of Insurance Likely Conducting a Market Conduct Review of Anthem

The Georgia Medical Association is currently being presented with reports that the state's Department of Insurance (DOI) is possibly reviewing Anthem's conduct in the state. The Medical Association of Georgia (MAG) is encouraging physicians and practice staff to report each and every instance where Anthem has not lived up to the carrier's obligations.

Georgia law states, "The Commissioner may, when the Commissioner deems it reasonably necessary to protect the interests of the public, examine the business and affairs of any licensee or applicant for a license."

The MAG Corporate Relations Director, Ryan Larosa explains that, "Georgia Insurance Commissioner John King has broad power to protect consumers, and we have been working with other physician/patient organizations to address Anthem's inappropriate business practices. These conduct reviews can look at business practices from prior years, so physicians should report every instance that Anthem has not fulfilled its contract obligations."

Physicians and staff should contact DOI's Gregg Conley at gconley@oci.ga.gov to report every instance that Anthem has not fulfilled its contract obligations.

Contact Ryan Larosa at rlarosa@mag.org with questions.